



AFTERMARKET
PARTS & SERVICE SUPPORT

AUTHORIZED REPLACEMENT PARTS

PARTS FOR THE LIFETIME OF YOUR EQUIPMENT

Count on Shuttleworth for your replacement parts needs. Authorized Shuttleworth replacement parts can save time, money and extend the life of your conveyor system. With Shuttleworth's Parts department, you'll receive the highest level of parts expertise and care to keep your Shuttleworth system operating at peak efficiency. And if you're not sure what the part number is, you can trust our knowledgeable team to help you identify and order the exact part you need.

Shuttleworth's Parts Department is here to provide the highest level of customer service possible - in fact, we guarantee customer satisfaction when you purchase from us!

WE MAKE BUYING PARTS EASY

- SAME DAY SHIPPING FOR ALL ORDERS RECEIVED BY 12:00PM EST - *Applicable to in-stock parts and components only*
- EXPEDITED FREIGHT PROGRAM
- 24/7 & AFTER HOURS TECHNICAL SUPPORT
- ALL ORDERS ARE PACKAGED IN A PROFESSIONAL MANNER TO PREVENT DAMAGE IN TRANSIT
- \$100.00USD minimum order requirement

DEMAND AUTHORIZED SHUTTLEWORTH PARTS

Shuttleworth recommends using only Shuttleworth replacement parts for the repair and maintenance of your Shuttleworth conveyor system. We want every Shuttleworth customer to have the best product performance possible to ensure the longevity of your system.

➤ **PARTS DEPARTMENT:**
E: Shuttleworth.Parts@promachbuilt.com
P: 800-444-7412 (Press 1)



DRIVE COMPONENTS



ELECTRICAL COMPONENTS



ROLLERS & BELTS

WHY AUTHORIZED SHUTTLEWORTH PARTS?



LONGER PART LIFE WITH
PROVEN RELIABILITY



LESS DOWNTIME &
LOWER OVERALL COSTS



EASIER & FASTER PART
REPLACEMENT

FIELD SERVICE & MAINTENANCE SUPPORT

Our equipment service and preventive maintenance program keep your equipment operating efficiently and safely.

SERVICE & SUPPORT WHEN YOU NEED IT

At Shuttleworth, we understand the tremendous costs associated with production downtimes and the importance of quick response. Our skilled field service technicians and technical support team is trained to quickly identify problem areas and can help to minimize downtime – allowing you to focus on other things that require your attention.

SUPPORT SERVICES WE OFFER:

- MULTI-YEAR, ANNUAL, AND PREPAID SERVICE CONTRACTS
- TO MEET YOUR NEEDS
- TRAINING PROGRAMS FOR MAINTENANCE TEAM
- CONVEYOR AUDITS
- RECOMMENDED SPARE PARTS LIST - *Including both critical and general maintenance items*
- AFTER-HOURS EMERGENCY SUPPORT 24/7

ROUTINE PREVENTATIVE MAINTENANCE

Routine preventive maintenance is crucial to ensuring your equipment is operating at optimal performance. Shuttleworth's preventive maintenance programs are designed to routinely inspect your conveyor system and support your specific equipment requirements with minimal disruption to keep your operations running smoothly

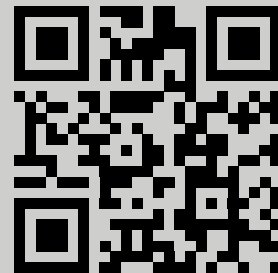
Avoid unexpected downtime and ensure the longevity of your Shuttleworth conveyor system with a preventive maintenance program today.

➤ **SERVICE DEPARTMENT:**
E: Shuttleworth.Service@promachbuilt.com
P: 800-444-7412 (Press 2)

Maintenance Resource Center

Shuttleworth's Maintenance Resource Center is the online information hub for maintaining your Shuttleworth equipment. Eliminate unnecessary downtime through the use of our helpful resources including routine maintenance schedules, user manuals and component glossary.

Plus browse our maintenance video library and view tutorial videos on key steps to successfully maintain your Shuttleworth system.



SCAN TO VISIT

WELLNESS CHECKS

Keeping pace with today's demanding production schedules while maintaining peak efficiency across your packaging or manufacturing systems can be a constant challenge. Equipment downtime, unexpected repairs, and performance issues can quickly disrupt operations and impact your bottom line. That's where Shuttleworth can step in to help. Our comprehensive Wellness Check program is designed to ease that burden, giving you confidence that your systems are operating at their best, without adding extra stress to your team.

BENEFITS OF THE WELLNESS CHECK PREVENTATIVE MAINTENANCE PROGRAM

- Improve equipment and system reliability
- Reduction of unexpected breakdowns
- Decrease need for expensive unexpected replacement parts
- Extended system life
- No need to shutdown, Wellness Checks can be performed during production!

EACH WELLNESS CHECK, A SHUTTLEWORTH MECHATRONICS ENGINEER WILL BE ON-SITE TO:

- Complete inspection of system
- Checking for missing or damaged parts
- Verify Annual Maintenance was completed
- Document any needed repairs or adjustments

> Annual & Semiannual
Contracts Available



ANNUAL SERVICE AGREEMENTS

STAY FOCUSED ON PRODUCTION. WE'LL HANDLE THE REST

PROTECT YOUR INVESTMENT. MAXIMIZE UPTIME. CONTROL COSTS.

Shuttleworth Aftermarket Annual Service Agreements are designed to keep your conveyor systems operating reliably while reducing unplanned downtime and long term maintenance costs. With scheduled preventive maintenance, expert inspections, and exclusive service benefits, your operation stays efficient and protected all year long.

WHAT'S INCLUDED

- Preventative maintenance on existing Shuttleworth supplied systems
- Scheduled onsite visits by a Shuttleworth Service Technician
- Travel and living expenses included for standard weekday visits
- Equipment inspection and operational assessment
- Detailed inspection report after every visit citing equipment condition, recommended parts and service actions

EXCLUSIVE CONTRACT BENEFITS



15% OFF
STANDARD SERVICE LABOR RATES



20% OFF
MAINTENANCE SPARE PARTS



FREE
TECHNICAL SUPPORT CALLS

FLEXIBLE & CUSTOMIZABLE

Service Agreements can be tailored to your needs. Choose what works best for your facility:

- Number of visits per year*
- Number of days per visit
- Number of technicians per visit*
- Agreement length

*Additional services, expanded scope, or special scheduling may incur additional charges.

PREVENT. MAINTAIN. PERFORM. WE'LL HANDLE IT.

Shuttleworth partners with manufacturers across a wide range of industries to deliver dependable service and support for their product handling systems. Backed by ProMach, our experienced service teams focus on proactive maintenance, clear communication, and rapid response so you can stay focused on production while we handle the rest.

> Talk to Shuttleworth representative today to build a Service Agreement that works for your operation.



From automotive and electronics, to paper conversion and pharmaceuticals, to food and consumer good markets and beyond, manufacturers across the globe rely on Shuttleworth's proven product handling solutions to increase line efficiency, maximize profitability, and minimize risk. As part of the ProMach Product Handling business line, Shuttleworth helps our packaging customers protect and grow the reputation and trust of their consumers.

ProMach is performance, and the proof is in every package.

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